



October 28, 2014
Account:
Phone Number:

Service At

WALSENBURG CO 81089

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Phone®
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/17/14

Charter News

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to charter.com/channellineup and enter your address. To obtain a current rate card for TV services, please go to charter.com/ratecard, click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-877-273-7626, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations.

Add Internet for \$29.99 - Add super-fast Charter Internet® with speeds up to 30 Mbps for \$29.99 per month for 12 months when bundled. With speeds 20x faster than CenturyLink™, Charter Internet gives you more speed to support all the devices in your home. Call 1-877-959-1453 to get faster Internet today.

October 28, 2014



Account:
Phone Number:
Service at

WALSENBURG CO 81089

Total Due by 11/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



October 7, 2014
Account:
Phone Number:

Service At

LEADVILLE CO 80461

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received - Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/27/14
Total Due

Charter News

Tip of the Month - HD Signal - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit charter.net/tips to learn more.

October 7, 2014

Account:
Phone Number:
Service at

LEADVILLE CO 80461

Total Due

Amount you are enclosing

\$



LEADVILLE CO 80461

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



October 10, 2014
Auto Pay Notice
 Account:
 Phone Number:

Service At

LEADVILLE CO 80461

Contact Us
 visit us at connect.charter.net
 or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Bundle

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/01/14

Total Due by Auto Pay

Charter News

Tip of the Month - HD Signal - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit charter.net/tips to learn more.



LEADVILLE CO 80461

October 10, 2014

Account:
 Phone Number:
 Service at

LEADVILLE CO 80461

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 742617
 CINCINNATI OH 45274-2617



October 7, 2014
Account:
Phone Number:

Service At

LEADVILLE CO 80461

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 10/27/14

Charter News

\$29.99 Triple Play - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.

October 7, 2014



Account:
Phone Number:
Service at

LEADVILLE CO 80461

Total Due by 10/27/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



October 10, 2014
Account:
Phone Number:

Service At

LEADVILLE CO 80461

Contact Us
visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received

Past Due Balance - Due Now

Charter Bundle

Charter TV®

Charter Internet®

Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/30/14

Total Due

Charter News

Tip of the Month - HD Signal - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit charter.net/tips to learn more.

October 10, 2014

Account:
Phone Number:
Service at

LEADVILLE CO 80461



LEADVILLE CO 80461

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



September 20, 2014
Account:
Phone Number:

Service At

DURANGO CO 81301

Contact Us
visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/10/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 20, 2014



Account:
Phone Number:
Service at

DURANGO CO 81301

DURANGO CO 81301

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



April 14, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

LEEDS AL 35094

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance



Charter TV®



Charter Internet®

Taxes, Fees and Charges

Current Charges

Total Due by 05/04/13

Charter News



Live It with Charter® Member Status

Tier: Preferred | Point Balance: 17241 *

For every \$1 spent with Charter you earn 10 points. Visit liveitwithcharter.com to redeem your points for amazing rewards! Questions? Email membercare@liveitwithcharter.com.

*May not reflect most recent account activity.

Terms and Condition of Service - Charter's Residential Terms and Condition of Service have changed; among other items, the provisions regarding the arbitration of claims/disputes has been modified. The modifications shall be effective as of May 22, 2013. The modified Residential Terms and Condition of Service may be viewed at

http://www.charter.com/footer/footerPage.jsp?tag=POLICIES_TC_VIDEO_SERVICE.



LEEDS AL 35094

April 14, 2013

Account:
 Phone Number:
 Service at

LEEDS AL 35094

Total Due by 05/04/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742616
 CINCINNATI OH 45274-2616



September 24, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

DADEVILLE AL 36853

Contact Usvisit us at charter.com/spectrum or

call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/14/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Charter Store Location Change - Effective Sept 22, 2014, the Alexander City AL Charter Store location will be moving to 935 Marketplace Suite 6, Alexander City, AL 35010 with Operating Hours Monday-Friday 8:00am to 5:00pm and Saturday 9:00am to 1:00pm.



AUBURN AL 36830

September 24, 2014

Account:

Phone Number:

Service at

DADEVILLE AL 36853

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742616
CINCINNATI OH 45274-2616



October 7, 2014
Account:
Phone Number:
Security Code:
Service At

CAMP HILL AL 36850

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/27/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Charter Store Location Change - Effective Sept 22, 2014, the Alexander City AL Charter Store location will be moving to 879 Marketplace, Alexander City, AL 35010 with Operating Hours Monday-Friday 8:00am to 5:00pm and Saturday 9:00am to 1:00pm.



CAMP HILL AL 36850

October 7, 2014

Account:
Phone Number:
Service at

CAMP HILL AL 36850

Total Due by 10/27/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742616
CINCINNATI OH 45274-2616

080679707011040



October 28, 2014
Auto Pay Notice
Account:
Phone Number:

Service At

DURANGO CO 8130

Contact Us
visit us at connect.charter.net
or call 1-877-273-7626

Summary *Service from 11/06/14 through 12/05/14
details on following pages*

Previous Balance	69.94
Payments Received - Thank You!	-69.94
Remaining Balance	0.00
Charter Internet®	69.94
Current Charges	69.94
<i>YOUR AUTO PAY WILL BE PROCESSED 11/17/14</i>	
Total Due by Auto Pay	\$69.94

Charter News

\$29.99 Triple Play - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.

October 28, 2014



Account:
Phone Number:
Service at

DURANGO CO 81301

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

CHARTER B000106



September 22, 2014

Account:

Phone Number:

Service At

DURANGO CO 81301

Contact Usvisit us at connect.charter.net

or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

Total Due by 10/12/14**Charter News**

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 21, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



DURANGO CO 81301

September 22, 2014

Account:

Phone Number:

Service at

DURANGO CO 81301

Total Due by 10/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



September 22, 2014

Account:

Phone Number:

Service At

DURANGO CO 81301

Contact Usvisit us at connect.charter.net

or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

Total Due by 10/12/14**Charter News**

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 21, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

September 22, 2014



Account:

Phone Number:

Service at

DURANGO CO 81301

DURANGO CO 81301

Total Due by 10/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



October 22, 2014
Account:
Phone Number:

Service At

DURANGO CO 81301

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
One-Time Charges
Partial-Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/11/14

Charter News

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to charter.com/channellineup and enter your address. To obtain a current rate card for TV services, please go to charter.com/ratecard, click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-877-273-7626, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-888-901-0326 to upgrade today.



DURANGO CO 81302

October 22, 2014

Account:
Phone Number:
Service at

DURANGO CO 81301

Total Due by 11/11/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



September 22, 2014

Account:

Phone Number:

Service At

DURANGO CO 81301

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Bundle

Charter TV®

Charter Internet®

Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/12/14

Total Due

Charter News

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 21, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 22, 2014

Account:

Phone Number:

Service at

DURANGO CO 81301



DURANGO CO 81302

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



September 22, 2014

Account:

Phone Number:

Service At

DURANGO CO 81301

Contact Usvisit us at connect.charter.net

or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

Total Due by 10/12/14**Charter News**

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 21, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 22, 2014

Account:

Phone Number:

Service at

DURANGO CO 81301



DURANGO CO 81301

Total Due by 10/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



October 13, 2014
Auto Pay Notice
 Account:
 Phone Number:

Service At

DURANGO CO 81301

Contact Us
 visit us at connect.charter.net
 or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Bundle

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/03/14

Total Due by Auto Pay

Charter News

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 21, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month - HD Signal - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit charter.net/tips to learn more.



MIDLAND TX 79711

October 13, 2014

Account:
 Phone Number:
 Service at

DURANGO CO 81301

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 742617
 CINCINNATI OH 45274-2617



November 1, 2014
Auto Pay Notice
 Account:
 Phone Number:

Service At

DURANGO CO 81301

Contact Us

visit us at connect.charter.net
 or call 1-877-273-7626

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter TV®

Charter Internet®

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/21/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees, and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to charter.com/channellineup and enter your address. To obtain a current rate card for TV services, please go to charter.com/ratecard, click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-877-273-7626, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations.

Tip of Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new NBC Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Go to channel 1 and click Primetime or visit connect.charter.net to learn more.



November 1, 2014

Account:

Phone Number

Service at

DURANGO CO 81301

Total Due by Auto Pay

N LAS VEGAS NV 89031

CHARTER COMMUNICATIONS
 PO BOX 742617
 CINCINNATI OH 45274-2617

Charter
COMMUNICATIONS

October 19, 2014
Account:
Phone Number:

Service At

CRAIG CO 81625

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

Total Due by 11/08/14

Charter News

Tip of the Month - HD Signal - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit charter.net/tips to learn more.

October 19, 2014

Account:
Phone Number:
Service at

CRAIG CO 81625

Total Due by 11/08/14

Amount you are enclosing

\$

Charter
COMMUNICATIONS

CRAIG CO 81625

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

CHARTER B000114



October 19, 2014
Account:
Phone Number:

Service At

CRAIG CO 81625

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Phone®
Taxes, Fees and Charges
Current Charges

Total Due by 11/08/14

Charter News

Add Internet for \$29.99 - Add super-fast Charter Internet® with speeds up to 30 Mbps for \$29.99 per month for 12 months when bundled. With speeds 20x faster than CenturyLink™, Charter Internet gives you more speed to support all the devices in your home. Call 1-877-959-1453 to get faster Internet today.

Tip of the Month - HD Signal - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen - in stunning HD. See the difference on over 100 channels available in HD. Visit charter.net/tips to learn more.



CRAIG CO 81625

October 19, 2014

Account:
Phone Number:
Service at

CRAIG CO 81625

Total Due by 11/08/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

CHARTER B000115



October 1, 2014
Account:
Phone Number:

Service At

DOLORES CO 81323

Contact Us
visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance

Payments Received - Thank You!

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/21/14

Total Due

Charter News

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 21, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month - HD Signal - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen - in stunning HD. See the difference on over 100 channels available in HD. Visit charter.net/tips to learn more.



DOLORES CO 81323

October 1, 2014

Account:
Phone Number:
Service at

DOLORES CO 81323

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



October 15, 2014
Auto Pay Notice
 Account:
 Phone Number:

Service At

DOLORES CO 81323

Contact Us

visit us at connect.charter.net
 or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Internet®

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/05/14

Total Due by Auto Pay

Charter News

\$29.99 Triple Play - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.



October 15, 2014

Account:
 Phone Number:
 Service at

DOLORES CO 81323

Total Due by Auto Pay

CHARTER COMMUNICATIONS
 PO BOX 742617
 CINCINNATI OH 45274-2617



October 8, 2014
Auto Pay Notice
 Account:
 Phone Number:



Service At

DOLORES CO 81323

Contact Us
 visit us at connect.charter.net
 or call 1-877-273-7626

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance

Charter TV®
 Charter Internet®
 Charter Phone®
 Partial Month Charges
 Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/28/14

Total Due by Auto Pay



Charter News

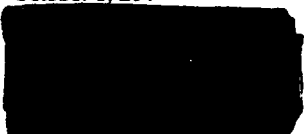
GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 21, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month - HD Signal - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit charter.net/tips to learn more.



October 8, 2014

Account:
 Phone Number:
 Service at



DOLORES CO 81323

DOLORES CO 81323

Total Due by Auto Pay



CHARTER COMMUNICATIONS
 PO BOX 742617
 CINCINNATI OH 45274-2617





September 19, 2014

Account:

Phone Number:

Service At

FORT MORGAN CO 80701

Contact Usvisit us at connect.charter.net

or call 1-877-273-7626

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Bundle

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

Total Due by 10/09/14**Charter News**

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 7, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month — Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-877-959-1468 to upgrade today!

September 19, 2014

Account:

Phone Number:

Service at

FORT MORGAN CO 80701



FORT MORGAN CO 80701

Total Due by 10/09/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



May 28, 2014
Account:
Phone Number:

[REDACTED]
FORT MORGAN CO 80701

Service At

Contact Us
visit us at www.charter.com/optimum
or call 1-877-273-7626

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Current Charges

Total Due by 06/17/14

Charter News

2014 Privacy Notices - Charter's updated Privacy Policy is enclosed in this month's statement.

Tip of the Month - Stop paying extra for virus protection! As a Charter Internet® customer, you can download the best protection with Charter Security Suite®, at no additional cost to you. Protect up to 3 computers against viruses, hackers and spam, and so much more. Download at connect.charter.net today!



[REDACTED]
FORT MORGAN CO 80701

May 28, 2014

Account:
Phone Number:
Service at

[REDACTED]
FORT MORGAN CO 80701

Total Due by 06/17/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



February 19, 2014
Account:
Phone Number:

Service At

BRUSH CO 80723

Contact Us
visit us at www.charter.com/optimum
or call 1-877-273-7626

Summary

Previous Balance
Payments Received
Adjustments

Past Due Balance - Due Now



Charter TV®



Charter Internet®



Charter Phone®

Taxes, Fees and Charges

Current Charges Due By 03/11/14

Total Due

Charter News

Important Address Change - Effective December 4, 2013, our bill statement remittance address has changed to: Charter Communications, PO Box 742617, Cincinnati OH 45274-2617. Please update your records with the new address. If you pay your bill online, please ensure you update the new address with your financial institution. Thank you for your business.

Important Update - Effective February 1, 2014, the charges for Unreturned Equipment will be changed as follows: Digital Set-Top Box, from \$144-\$344 to \$125; CableCard from \$75 to \$39; and where applicable, Digital Terminal Adapter from \$60 to \$44.

Important Update - Effective February 1, 2014, the charges for the Unreturned Equipment will be changed as follows: Cable Modem (D3)/MTA from \$100 to \$39; Networking Router from \$299 to \$72.



BRUSH CO 80723

February 19, 2014

Account:
Phone Number:
Service at

BRUSH CO 80723

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



September 21, 2014

Account:

Phone Number:

Service At

FOWLER CO 81039

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

Total Due by 10/11/14

Charter News

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 14, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 21, 2014

Account:

Phone Number:

Service at

FOWLER CO 81039

FOWLER CO 81039

Total Due by 10/11/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



October 13, 2014
Account:
Phone Number:

Service At

FOWLER CO 81039

Contact Us
visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges
Total Due by 11/02/14

Charter News

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 14, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month - HD Signal - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit charter.net/tips to learn more.



FOWLER CO 81039

October 13, 2014

Account:
Phone Number:
Service at

FOWLER CO 81039

Total Due by 11/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

80899680002025



September 19, 2014

Account:

Phone Number:

Service At

FOWLER CO 81039

Contact Us

visit us at connect.charter.net

or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Internet®

Charter Phone®

Current Charges

Total Due by 10/09/14

Charter News

September 19, 2014

Account:

Phone Number:

Service at

FOWLER CO 81039



FOWLER CO 81039

Total Due by 10/09/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS

PO BOX 742617

CINCINNATI OH 45274-2617

CHARTER B000124

0 80899681002076

Optimum

ROCKY FORD CO 81067

Bill Payment

Service for

ROCKY FORD CO 81067

Account Number

Due Date

Amount Due

DUE NOW

TURN OVER FOR PAYMENT

Page 1 of 2



OPTIMUM IS NOW CHARTER

During this transition you'll continue to experience the superior TV, fast Internet, and reliable phone service you expect without interruptions. There's nothing for you to do. Charter has you completely covered.



Account Summary

Account Number

Service for

ROCKY FORD CO 81067

Billing Period

Includes Payments Received By

08/25/13

Last Bill Balance

Payments

Remaining Balance - DUE NOW

Current Charges - DUE NOW

Total Amount Due

Account Detail

Optimum online

09/25

Online

Total Optimum Online

Other Activity

09/09

Administrative Fee

09/25

Administrative Fee

Total Other Activity

Subtotal of Current Charges

Total Amount Due

Customer Service



Customer Support

1-877-273-7826

Store Locations

www.optimum.com/store



Online Products & Support

www.optimum.net/MyAccount



Moving? Let us make it easy. Call customer support to find out what services are available at your new home.

Charter News & Information

CHARTER B000125

0 80899681002122



September 25, 2014

Account:

Phone Number:

Service At

ROCKY FORD CO 81067-

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Bundle

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

Total Due by 10/15/14**Charter News**

Añade el NUEVO Latino View por solo \$6.99 al mes /
Add the NEW Latino View for only \$6.99 a month -
Gózate más de 50 canales en español por solo \$6.99 al
mes. Lo mejor en deportes, novelas, películas, videos
musicales y mucho más. Enjoy more than 50 channels
in Spanish for only \$6.99 per month. The best sports,
soap operas, movies, music videos and much more. Call
1-877-959-1468 to upgrade today!

GREAT NEWS! Charter is going 100% digital in your
area - Charter customers, we are upgrading our TV
service to 100% digital to bring you better picture quality,
more channels and great entertainment options. Starting
on or about October 14, 2014 all channels will be
delivered digitally and your television will require a digital
set-top box to receive these channels. Call 866-952-3172
or visit www.charter.com/digitalnow to learn more about
where to pick up your equipment.

September 25, 2014

Account:

Phone Number:

Service at

ROCKY FORD CO 81067-



ROCKY FORD CO 81067-

Total Due by 10/15/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

CHARTER B000126



September 10, 2014

Account:

Phone Number:

Service At

ROCKY FORD CO 81067

Contact Usvisit us at connect.charter.net

or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Bundle

Charter TV®

Charter Internet®

Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges

Total Due by 09/30/14**Charter News**

Important TV Update – Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month – Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-877-959-1468 to upgrade today!

September 10, 2014

Account:

Phone Number:

Service at

ROCKY FORD CO 81067



ROCKY FORD CO 81067

Total Due by 09/30/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

0 80899682002083



October 1, 2014
Account:
Phone Number:

Service At

ROCKY FORD CO 81067

Contact Us
visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Charter Phone®
Current Charges
Total Due by 10/21/14

Charter News

\$29.99 Triple Play - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.

October 1, 2014



Account:
Phone Number:
Service at

ROCKY FORD CO 81067

ROCKY FORD CO 81067

Total Due by 10/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

CHARTER B000128

80899682002087

Charter

COMMUNICATIONS

September 10, 2014

Account:

Phone Number:

Service At

ROCKY FORD CO 81067

Contact Us

visit us at connect.charter.net

or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 09/30/14

Total Due

Charter News

Important TV Update – Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

September 10, 2014

Account:

Phone Number:

Service at

ROCKY FORD CO 81067

Charter

COMMUNICATIONS

ROCKY FORD CO 81067

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

CHARTER B000129

80899683001067



October 1, 2014
Account:
Phone Number:

Service At

LA JUNTA CO 81050

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/21/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 14, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month - HD Signal - Just because you have an HD TV doesn't mean the picture quality is automatically better. With an HD cable box and signal from Charter, plus your HD TV, you'll enjoy your favorite shows the way they were meant to be seen- in stunning HD. See the difference on over 100 channels available in HD. Visit charter.net/tips to learn more.



LA JUNTA CO 81050

October 1, 2014

Account:
Phone Number:
Service at

LA JUNTA CO 81050

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

CHARTER B000130



October 17, 2014
Account:
Phone Number:

Service At

LA JUNTA CO 81050-

Contact Us
visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 11/06/14

Charter News

\$29.99 Triple Play - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.

October 17, 2014



Account:
Phone Number:
Service at

LA JUNTA CO 81050-

Total Due by 11/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



October 7, 2014
Account:
Phone Number:

Service At

MANZANOLA CO 81058

Contact Us
visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance
Payments Received -Thank You!

Remaining Balance

Charter Bundle
Charter TV®
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges

Total Due by 10/27/14

Charter News

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 14, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

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MANZANOLA CO 81058

October 7, 2014

Account:
Phone Number:
Service at

MANZANOLA CO 81058

Total Due by 10/27/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

0 80899684001243

Charter
COMMUNICATIONS

September 16, 2014

Account:

Phone Number:

Service At

MANZANOLA CO 81058

Contact Us

visit us at connect.charter.net

or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Internet®

Charter Phone®

Current Charges

Total Due by 10/06/14

Charter News

September 16, 2014

Account:

Phone Number:

Service at

MANZANOLA CO 81058

Charter
COMMUNICATIONS

MANZANOLA CO 81058

Total Due by 10/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

CHARTER B000133



October 10, 2014
Account:
Phone Number:

Service At

MANZANOLA CO 81058

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Internet®

Current Charges

Total Due by 10/30/14

Charter News

\$29.99 Triple Play - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.

October 10, 2014

Account:
Phone Number:
Service at

MANZANOLA CO 81058

Total Due by 10/30/14

Amount you are enclosing

\$



MANZANOLA CO 81058

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



September 25, 2014

Auto Pay Notice

Account:

Phone Number:

Service At

MANZANOLA CO 81058

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/15/14

Total Due by Auto Pay**Charter News**

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 14, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 25, 2014

Account:

Phone Number:

Service at

MANZANOLA CO 81058



MANZANOLA CO 81058

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

80899685001191



September 10, 2014

Account:

Phone Number:

Service At

LA JUNTA CO 81050

Contact Us

visit us at connect.charter.net

or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Bundle

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

Total Due by 09/30/14

Charter News

Important TV Update – Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

September 10, 2014



Account:

Phone Number:

Service at

LA JUNTA CO 81050

Total Due by 09/30/14

Amount you are enclosing

\$

LA JUNTA CO 81050

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

CHARTER B000136



November 4, 2014
 Account:
 Phone Number:

Service At

LA JUNTA CO 81050-

Contact Us

visit us at connect.charter.net
 or call 1-877-273-7626

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 11/24/14

Charter News

\$29.99 Triple Play - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-877-923-5105.



LA JUNTA CO 81050-

November 4, 2014

Account:
 Phone Number:
 Service at

LA JUNTA CO 81050-

Total Due by 11/24/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742617
 CINCINNATI OH 45274-2617



September 13, 2014

Account:

Phone Number:

Service At

LA JUNTA CO 81050

Contact Usvisit us at connect.charter.net

or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Bundle

Charter TV®

Charter Internet®

Charter Phone®

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges Due By 10/03/14

Total Due**Charter News**

Important TV Update – Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

September 13, 2014



Account:

Phone Number:

Service at

LA JUNTA CO 81050

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



September 21, 2014

Auto Pay Notice

Account:

Phone Number:

Service At

LA JUNTA CO 81050

Contact Usvisit us at connect.charter.net

or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Bundle

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/11/14

Total Due by Auto Pay**Charter News**

Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month — Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-877-959-1468 to upgrade today!

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 14, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

September 21, 2014

Account:

Phone Number:

Service at

LA JUNTA CO 81050



LA JUNTA CO 81050

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



November 1, 2014
Account:
Phone Number:

Service At

LAMAR CO 81052

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/21/14

Charter News

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to charter.com/channellineup and enter your address. To obtain a current rate card for TV services, please go to charter.com/ratecard, click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-877-273-7626, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations.

Tip of Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new NBC Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Go to channel 1 and click Primetime or visit connect.charter.net to learn more.



November 1, 2014

Account:
Phone Number:
Service at

LAMAR CO 81052

Total Due by 11/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617



October 21, 2014
 Account:
 Phone Number:

Service At

HAYDEN CO 81639

Contact Us

visit us at connect.charter.net
 or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Internet®

Current Charges

Total Due by 11/10/14

Charter News

\$29.99 Triple Play - Enjoy all the great services Charter has to offer. Upgrade to the Charter Triple Play and get TV, Internet and Phone at an incredible value. Over 100 FREE HD channels available, super-fast Internet speeds up to 30 Mbps and unlimited nationwide calling from \$29.99 per month each for 12 months when bundled (excludes equipment). To upgrade call 1-866-974-5122.

Thank you for choosing Charter.

We appreciate your prompt payment and value you as a customer.



October 21, 2014

Account:

Phone Number:

Service at

HAYDEN CO 81639

Total Due by 11/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742617
 CINCINNATI OH 45274-2617



September 19, 2014

Account:

Phone Number:

Service At

HAYDEN CO 81639

Contact Us

visit us at connect.charter.net
or call 1-877-273-7626

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

Total Due by 10/09/14**Charter News**

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 19, 2014



Account:

Phone Number:

Service at

HAYDEN CO 81639

Total Due by 10/09/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742617
CINCINNATI OH 45274-2617

130099703002040



October 8, 2014
Account:
Phone Number:
Security Code:
Service At

MILLEDGEVILLE GA 31061

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/28/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



MILLEDGEVILLE GA 31061

October 8, 2014

Account:
Phone Number:
Service at

MILLEDGEVILLE GA 31061

Total Due by 10/28/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000143




July 18, 2013
Account:
Phone Number:
Security Code:
Service At

MILLEDGEVILLE GA 31061

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
 Charter Internet®
One-Time Charges
Current Charges Due By 08/07/13
Total Due

Charter News

July 18, 2013

Account:
Phone Number:
Service at

MILLEDGEVILLE GA 31061

MILLEDGEVILLE GA 31061

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742815
CINCINNATI OH 45274-2615

130099706002025



September 12, 2014
Account:
Phone Number:
Security Code:
Service At

MILLEDGEVILLE GA 31061

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter
Spectrum



MILLEDGEVILLE GA 31061

September 12, 2014

Account:
Phone Number:
Service at

MILLEDGEVILLE GA 31061

Total Due by 10/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000145

130099708003029

Charter
COMMUNICATIONS

October 8, 2014
Account:
Phone Number:
Security Code:
Service At

GORDON GA 31031

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Current Charges

Total Due by 10/28/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum**Charter**
COMMUNICATIONS

GORDON GA 31031

October 8, 2014

Account:
Phone Number:
Service at

GORDON GA 31031

Total Due by 10/28/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000146

130550102001002

Charter
 COMMUNICATIONS

 September 10, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

TRION GA 30753

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 09/30/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

September 10, 2014

 Account:
 Phone Number:
 Service at

TRION GA 30753

Total Due

Amount you are enclosing

\$

Charter
 COMMUNICATIONS

TRION GA 30753

 CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000147

130550102004040



September 13, 2014
Account:
Phone Number:
Security Code:
Service At

TRION GA 30753

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/03/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

September 13, 2014



Account:
Phone Number:
Service at

TRION GA 30753

TRION GA 30753

Total Due by 10/03/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000148



September 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

TRION GA 30753

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/13/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 23, 2014



Account:
 Phone Number:
 Service at

TRION GA 30753

TRION GA 30753

Total Due by 10/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

130550103001025



October 2, 2014
Account:
Phone Number:
Security Code:
Service At

MENLO GA 30731

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/22/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.



MENLO GA 30731

October 2, 2014

Account:
Phone Number:
Service at

MENLO GA 30731

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000150



September 28, 2014

Account:

Phone Number:

Security Code:

Service At

MENLO GA 30731

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/18/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 28, 2014

Account:

Phone Number:

Service at

MENLO GA 30731



MENLO GA 30731

Total Due by 10/18/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615



May 13, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

SUMMERVILLE GA 30747

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet®
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 06/02/14
Total Due by Auto Pay

Charter News

2014 Privacy Notices - Charter's updated Privacy Policy is enclosed in this month's statement.

Tip of the Month - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit charter.com/move or call 1-888-GET-CHARTER.



SUMMERVILLE GA 30747

May 13, 2014

Account:
Phone Number:
Service at

SUMMERVILLE GA 30747

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

130550105005000



September 13, 2014
Account:
Phone Number:
Security Code:
Service At

SUMMERVILLE GA 30747

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/03/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 13, 2014



Account:
Phone Number:
Service at

SUMMERVILLE GA 30747

SUMMERVILLE GA 30747

Total Due by 10/03/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000153



*0004339

LYERLY GA 30730

130550 106001041

Security Code: [REDACTED]

Statement of Service

January 28, 2010



Account
Phone Number
Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter Brings your Home to Life™

All payments are applied to basic telephone charges first. To bring your account current, please pay all delinquent charges plus your current telephone charges.

Summary *details on following pages*

Previous Balance
Payments Received
Balance Forward
Charter Cable Services
Charter Telephone Services
Adjustments, Taxes and Fees

Total Due by 02/17/10

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**
Check here and make changes on the back.

Account
Phone Number

Total Due by 02/17/10

Amount you are enclosing: \$



CHARTER COMMUNICATIONS
PO BOX 9001933
LOUISVILLE KY 40290-1933

CHARTER B000154

130591406002008



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

WINTERVILLE GA 30683

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!

Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.



WINTERVILLE GA 30683

October 1, 2014

Account:
Phone Number:
Service at

WINTERVILLE GA 30683

Total Due by 10/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000155

131339501002030



September 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WOODVILLE GA 30669

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance

Charter TV®
 Charter Internet®
 Charter Phone®
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/02/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

September 12, 2014



Account:
 Phone Number:
 Service at

WOODVILLE GA 30669

WOODVILLE GA 30669

Total Due by 10/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000156



February 1, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

UNION POINT GA 30669

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received
 Adjustments

Past Due Balance - Due Now

Charter TV®
 Charter Internet®
 Charter Phone®
 Other Charges
 One-Time Charges
 Taxes, Fees and Charges
 Current Charges Due By 02/01/13

Total Due

Charter News

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, will be a separate line item, and will be \$2.15.

Important Update - Effective with your next billing statement, pricing will be adjusted for:

- DVR Equipment including Interactive Guide Services from \$5.00 to \$5.99

Customers with services currently on a promotional rate will not see a change in this portion of their fee until after the promotional rate expires.

Attention - Phone Customer Notice enclosed

Important Information - Effective on or after April 2, 2013, OWN will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OWN will remain the same. Please call 1-888-GET-CHARTER with any questions.

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 8:00am to 6:00pm; Saturday - 9:00am to 6:00pm



UNION POINT GA 30669

February 1, 2013

Account:
 Phone Number:
 Service at

UNION POINT GA 30669

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



September 25, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

SHILOH GA 31826

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	

Total Due by 10/15/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



SHILOH GA 31826

September 25, 2014

Account:
 Phone Number:
 Service at

SHILOH GA 31826

Total Due by 10/15/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



October 25, 2014
Auto Pay Notice
 Account:
 Phone Number:
 Security Code:
 Service At

SHILOH GA 31826

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/15/14

Total Due by Auto Pay

Charter News

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 241 and 802 in HD
- Mexico 22 HD will launch on Latino View channel 828
- Multimedios TV HD will launch on Latino View channel 791
- ATRES Series will replace La Familia Cosmovision on Latino View channel 209
- ATRES Series HD will launch on Latino View channel 804
- FOX Sports 2 on channel 304 and 719 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 163 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Charter
Spectrum

October 25, 2014

Account:
 Phone Number:
 Service at

SHILOH GA 31826

Total Due by Auto Pay



SHILOH GA 31826

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

131451202001028



September 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

SHILOH GA 31826

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/14/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



SHILOH GA 31826

September 24, 2014

Account:
 Phone Number:
 Service at

SHILOH GA 31826

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000160



131950202002005

Security Code: [REDACTED]

Statement of Service

November 08, 2011



*0007424

DANIELSVILLE GA 30633

Account
Phone Number
For Service at

DANIELSVILLE GA 30633

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Charter News

Summary details on following pages

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Charter Phone Services

Taxes and Fees

Current Charges

Total Due by 11/28/11**Payment Options****Pay Online** - Create or Login to MyAccount to pay or view
your bill online at charter.com/myaccount.**Pay by Mail** - Detach this portion of your statement and
send it with your check made payable to Charter in the
enclosed envelope. Please do not include correspondences
of any type with payments. For questions or concerns,
please call 1-888-438-2427.**Change of billing address**

Check here and make changes on the back.

Account
Phone Number
For Service at

DANIELSVILLE GA 30633

Total Due by 11/28/11

Amount you are enclosing:

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000161



October 7, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

DANIELSVILLE GA 30633

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/27/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



DANIELSVILLE GA 30633

October 7, 2014

Account:
 Phone Number:
 Service at

DANIELSVILLE GA 30633

Total Due by 10/27/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



October 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

DANIELSVILLE GA 30633

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/22/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



October 2, 2014

Account:
 Phone Number:
 Service at

DANIELSVILLE GA 30633

Total Due by 10/22/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



April 4, 2012
 Account:
 Phone Number:
 Security Code:
 Service At

DANIELSVILLE GA 30633

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Past Due Balance

Adjustments

Charter TV®

Charter Internet®

One-Time Charges

Taxes, Fees and Charges

Current Charges due by 04/24/12

Total Due

Charter News

On Demand - You could win an HDTV by watching a free movie trailer On Demand. Go to Channel 1, Movies, Featured Films, Watch to Win before 4/24. Eligibility restrictions apply. NO PURCHASE NECESSARY. See www.charter.com/ondemand for entry method requiring no purchase and full details.



DANIELSVILLE GA 30633

April 4, 2012

Account:
 Phone Number:
 Service at

DANIELSVILLE GA 30633

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



April 6, 2012
Account:
Phone Number:
Security Code:
Service At

COMER GA 30629

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Past Due Balance

Charter TV®

Charter Internet®

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges due by 04/26/12

Total Due**Charter News**

On Demand - You could win an HDTV by watching a free movie trailer On Demand. Go to Channel 1, Movies, Featured Films, Watch to Win before 4/24. Eligibility restrictions apply. NO PURCHASE NECESSARY. See www.charter.com/ondemand for entry method requiring no purchase and full details.



COMER GA 30629

April 6, 2012

Account:
Phone Number:
Service at

COMER GA 30629

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

COLBERT GA 30628

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

One-Time Charges

Current Charges

Total Due by 11/21/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Charter
Spectrum



COLBERT GA 30628

November 1, 2014

Account:
 Phone Number:
 Service at

COLBERT GA 30628

Total Due by 11/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

131999705001030



September 12, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

MANCHESTER GA 31816

Contact Us

visit us at charter.com/spectrum or

call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/02/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 12, 2014

Account:

Phone Number:

Service at

MANCHESTER GA 31816

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000167



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WARM SPRINGS GA 31830-

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!

Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Voice™
 Taxes, Fees and Charges

Current Charges

Total Due by 11/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.



WARM SPRINGS GA 31830-

November 1, 2014

Account:
 Phone Number:
 Service at

WARM SPRINGS GA 31830-

Total Due by 11/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



September 27, 2014

Account:

Phone Number:

Security Code:

Service At

WARM SPRINGS GA 31830

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/17/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 27, 2014

Account:

Phone Number:

Service at

WARM SPRINGS GA 31830

WARM SPRINGS GA 31830

Total Due by 10/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

131999706002121



March 18, 2012
 Account:
 Phone Number:
 Security Code:
 Service at:

Warm Springs GA 31830

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges due by 04/07/12

Total Due

Charter News**COMING
SOON!**

Witness the once in a lifetime collision of The Rock and John Cena as they face off on the grandest stage of them all at WrestleMania XXVIII live Sunday April 1st on Charter Pay-Per-View. Order with your remote or call 1-888 Get Charter!



March 18, 2012

Account:
 Phone Number:
 Service at:

Warm Springs GA 31830

WARM SPRINGS GA 31830

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000170



March 5, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

CRANDALL GA 30711

Contact Us

visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now



Charter TV®



Charter Internet®



Charter Phone®

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges Due By 03/29/13

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.



CRANDALL GA 30711

March 5, 2013

Account:
 Phone Number:
 Service at

CRANDALL GA 30711

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



December 19, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

CRANDALL GA 30711

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance

Charter TV®
 Charter Internet®
 One-Time Charges
 Partial Month Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 01/08/14

Charter News

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$2.15 to \$3.50.

Important Update - Effective with your next billing statement, pricing will be adjusted for:

- Set-top Box, including Interactive Guide Services from \$5.99 to \$6.99

Customers with services currently on a promotional rate will not see a change in this portion of their fee during the promotional period.



CRANDALL GA 30711

December 19, 2013

Account:
 Phone Number:
 Service at

CRANDALL GA 30711

Total Due by 01/08/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



132130102011024

*0013793

ETON GA 30724

Security Code: [REDACTED]

Statement of Service

April 28, 2011

Account
Phone Number
For Service at[REDACTED]
CHATSWORTH GA 30705

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

All payments are applied to basic telephone charges first. To bring your account current, please pay all delinquent charges plus your current telephone charges.

Save up to 20% on business Internet, Phone and TV! Get business-class Internet, Phone and TV from Charter Business. Call 888-845-4779 today.

Watch new releases like The Dilemma or The Green Hornet On Demand before Netflix or Redbox! Both movies are available on Charter On Demand beginning Tuesday May 3rd. Just go to Channel 1, choose Movies, then New Releases to order anytime!

Summary *details on following pages*[REDACTED]
Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Phone Services

Taxes and Fees

Current Charges

Total Due by 05/18/11**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**

Check here and make changes on the back.

April 28, 2011

Account
Phone Number
For Service at[REDACTED]
CHATSWORTH GA 30705**Total Due by 05/18/11**

Amount you are enclosing: \$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000173



November 1, 2012
 Account:
 Phone Number:
 Security Code:
 Service At

CHATSWORTH GA 30705

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now



Charter TV®



Charter Internet®



Charter Phone®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 11/25/12

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.



CHATSWORTH GA 30705

November 1, 2012

Account:
 Phone Number:
 Service at

CHATSWORTH GA 30705

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615




January 21, 2012
Account:
Phone Number:
Security Code:
Service at:

Chatsworth GA 30705

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Remaining Balance
 Charter Internet®
One-Time Charges
Current Charges

Total Due by 02/10/12

Charter News

details on following pages



CHATSWORTH GA 30705

January 21, 2012

Account:
Phone Number:
Service at:

Chatsworth GA 30705

Total Due by 02/10/12

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615



132130103003008

*0000050

CHATSWORTH GA 30705

Security Code: [REDACTED]

Statement of Service

January 15, 2011

Account
Phone Number
Contact UsFor Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

All payments are applied to basic telephone charges first. To bring your account current, please pay all delinquent charges plus your current telephone charges.

Summary

Previous Balance
Payments Received
Adjustments
Remaining Balance
Charter TV Services
Charter Internet Services
Charter Phone Services
Taxes and Fees
Current Charges

Total Due by 02/04/11**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**

Check here and make changes on the back.

January 15, 2011

Account
Phone Number**Total Due by 02/04/11**

Amount you are enclosing:

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000176



April 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CHATSORTH GA 30705

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV® Charter Internet® Charter Phone® Other Charges One-Time Charges Taxes, Fees and Charges
Current Charges Due By 05/14/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Channel Change - Effective May 29, 2014, CSS (formerly Charter Sports Southeast) will cease operation and programming will no longer be available on channel 34 and channel 828.

HD Auto Tune - If you select an SD channel you will redirect to the HD channel. To turn HD Auto Tune Off/On - Press Menu twice, highlight Setup and press OK/SEL, highlight Guide Setup and press OK/SEL, highlight Tune for HDTV, use the Left and Right buttons to toggle between Yes and No, and Press Exit to return to programming.

April 24, 2014



Account:
 Phone Number:
 Service at

CHATSORTH GA 30705

CHATSORTH GA 30705

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

132130104004064

Charter
 COMMUNICATIONS

 September 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CHATSORTH GA 30705

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)
Summary

Previous Balance	
Payments Received	
Past Due Balance - Due Now	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 10/07/14	
Total Due	

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Internet \$29.99 / Phone \$19.99 - Get more of a good thing with Charter Internet® and Charter Phone®. Upgrade today and enjoy faster Internet speeds up to 30 Mbps, 10x faster than DSL for \$29.99 per month for 12 months when bundled and talk more with unlimited local and long distance calling for \$19.99 per month. Call 1-844-207-4950 to upgrade today!

Charter
 COMMUNICATIONS

CHATSORTH GA 30705

September 17, 2014

 Account:
 Phone Number:
 Service at

CHATSORTH GA 30705

Total Due

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000178

132130106001024



September 19, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CHATSWORTH GA 30705

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received	
Past Due Balance - Due Now	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 10/09/14	
Total Due	

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Internet \$29.99 / Phone \$19.99 - Get more of a good thing with Charter Internet® and Charter Phone®. Upgrade today and enjoy faster Internet speeds up to 30 Mbps, 10x faster than DSL for \$29.99 per month for 12 months when bundled and talk more with unlimited local and long distance calling for \$19.99 per month. Call 1-844-207-4950 to upgrade today!



CHATSWORTH GA 30705

September 19, 2014

Account:
 Phone Number:
 Service at

CHATSWORTH GA 30705

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000179

132130103001011



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

CHATSWORTH GA 30705

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/21/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



CHATSWORTH GA 30705

October 1, 2014

Account:
Phone Number:
Service at

CHATSWORTH GA 30705

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000180



October 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CHATSWORTH GA 30705

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/22/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.

October 2, 2014

Account:
 Phone Number:
 Service at

CHATSWORTH GA 30705



CHATSWORTH GA 30705

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



July 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CHATSWORTH GA 30705

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Past Due Balance - Due Now
 Charter TV®
 Charter Internet®
 Charter Phone®
 Other Charges
 One-Time Charges
 Taxes, Fees and Charges
 Current Charges Due By 08/12/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service. To obtain the current channel lineup available in your area, please go to charter.com/channellineup, click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations.

Tip of the Month: Charter App - Millions are using their mobile devices to watch live TV anywhere in their homes and you can too with the Charter App. It's FREE for Charter TV® customers! Watch over 130 live TV channels anywhere in your home, use your device as a remote and more. Download the App for FREE at chartertvapp.com and sign in using your My Account username or Charter email address.



CHATSWORTH GA 30705

July 23, 2014

Account:
 Phone Number:
 Service at

CHATSWORTH GA 30705

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

132219602011000



September 14, 2014
Account:
Phone Number:
Security Code:
Service At

CRAWFORD GA 30630

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received	
Past Due Balance - Due Now	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 10/04/14	
Total Due	

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



CRAWFORD GA 30630

September 14, 2014

Account:
Phone Number:
Service at

CRAWFORD GA 30630

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000183

132219602012034



September 28, 2014
Account:
Phone Number:
Security Code:
Service At

ARNOLDSVILLE GA 30619

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/18/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 28, 2014



Account:
Phone Number:
Service at

ARNOLDSVILLE GA 30619

ARNOLDSVILLE GA 30619

Total Due by 10/18/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000184

Charter
COMMUNICATIONS

October 2, 2014
Account:
Phone Number:
Security Code:
Service At

LEXINGTON GA 30648

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Adjustments

Past Due Balance - Due Now

Charter TV®
Charter Internet®
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges

Current Charges Due By 10/22/14

Total Due

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.

October 2, 2014

Account:
Phone Number:
Service at

LEXINGTON GA 30648

Total Due

Amount you are enclosing

\$

Charter
COMMUNICATIONS

LEXINGTON GA 30648

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

132310104002062



October 3, 2014
Account:
Phone Number:
Security Code:
Service At

MOLENA GA 30258

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/23/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



MOLENA GA 30258

October 3, 2014

Account:
Phone Number:
Service at

MOLENA GA 30258

Total Due by 10/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000186

132639601001058



September 16, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WOODLAND GA 31836

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 10/06/14	

Charter News

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 16, 2014

Account:
 Phone Number:
 Service at

WOODLAND GA 31836

Total Due by 10/06/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000187

132639601002034



September 13, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

SHILOH GA 31826

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/03/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



SHILOH GA 31826

September 13, 2014

Account:
 Phone Number:
 Service at

SHILOH GA 31826

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000188



September 25, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

WOODLAND GA 31836

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/15/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



WOODLAND GA 31836

September 25, 2014

Account:
 Phone Number:
 Service at

WOODLAND GA 31836

Total Due by 10/15/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

132930103001038



September 13, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THOMASTON GA 30286

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges

Total Due by 10/03/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



THOMASTON GA 30286

September 13, 2014

Account:
 Phone Number:
 Service at

THOMASTON GA 30286

Total Due by 10/03/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000190

132930103001044



September 20, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THOMASTON GA 30286

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges

Total Due by 10/10/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



THOMASTON GA 30286

September 20, 2014

Account:
 Phone Number:
 Service at

THOMASTON GA 30286

Total Due by 10/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000191



August 21, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THOMASTON GA 30286

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Remaining Balance
Charter Spectrum Internet™
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 09/10/14

Charter News

Residential Terms and Conditions of Service – Charter's Residential Terms and Conditions of Service have changed. The modifications shall be effective October 1, 2014. The restructured Residential Terms and Conditions of Service may be viewed at charter.com/termsofservice.

Welcome to a bigger, faster, more powerful world!
 -We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at charterspectrum.com. Welcome to Charter Spectrum.™

Tip of the Month: Understanding your Bill – Need help understanding your statement? We've got the answers. You can view the "Charter Statement" video at charter.com/statementinfo, press the On Demand button on your remote or go to channel 1 and click "Self-Help" or visit charter.net/tips to learn more.

Charter
Spectrum



August 21, 2014

Account:
 Phone Number:
 Service at

THOMASTON GA 30286

Total Due by 09/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

132930103002008



October 4, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

MOLENA GA 30258

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 10/24/14	

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



MOLENA GA 30258

October 4, 2014

Account:
 Phone Number:
 Service at

MOLENA GA 30258

Total Due by 10/24/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000193

132930103002048



Security Code: [REDACTED]

Statement of Service

May 09, 2011



THOMASTON GA 30286

Account
Phone Number
For Service at

THOMASTON GA 30286

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Charter News

Save up to 20% on business Internet, Phone and TV!
Get business-class Internet, Phone and TV from
Charter Business. Call 888-845-4779 today.

Watch new releases like The Dilemma or The Green
Hornet On Demand before Netflix or Redbox! Both
movies are available on Charter On Demand
beginning Tuesday May 3rd. Just go to Channel 1,
choose Movies, then New Releases to order
anytime!

Summary

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Charter Phone Services

Taxes and Fees

Current Charges

Total Due by 05/29/11

Payment Options

Pay Online - Create or Login to MyAccount to pay or view
your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and
send it with your check made payable to Charter in the
enclosed envelope. Please do not include correspondences
of any type with payments. For questions or concerns,
please call 1-888-438-2427.

☐ **Change of billing address**

Check here and make changes on the back.

May 09, 2011

Account
Phone Number
For Service at

THOMASTON GA 30286

Total Due by 05/29/11

Amount you are enclosing: \$



CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000194



October 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THOMASTON GA 30286

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Voice™
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/22/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Add Internet for \$29.99 - Add super-fast Charter Spectrum Internet™ with speeds starting at 60 Mbps for \$29.99 per month for 12 months when bundled. With speeds 20x faster than DSL and 10x faster than AT&T U-verse, Charter Spectrum Internet gives you more speed to support all the devices in your home. Call 1-877-970-4539 to get faster Internet today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



October 2, 2014

Account:
 Phone Number:
 Service at

THOMASTON GA 30286

Total Due by 10/22/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

132930105004014



September 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THOMASTON GA 30286

Contact Us
 visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/14/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



THOMASTON GA 30286

September 24, 2014

Account:
 Phone Number:
 Service at

THOMASTON GA 30286

Total Due by 10/14/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000196



September 28, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THOMASTON GA 30286

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/18/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



THOMASTON GA 30286

September 28, 2014

Account:
 Phone Number:
 Service at

THOMASTON GA 30286

Total Due by 10/18/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



January 5, 2012
 Account:
 Phone Number:
 Security Code:
 Service at:

Trion GA 30753

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Taxes, Fees and Charges
Current Charges
Total Due by 01/25/12

Charter News

IMPORTANT INTERNET UPDATE: Great news! We've increased our speeds for Charter Internet Lite, and Express customers. Enjoy! You can learn more at charter.com/speed. Thank you for choosing Charter Internet.



QUESTIONS ABOUT YOUR BILL: Watch the video titled Understanding your Charter Statement to answer questions you may have about charges on your bill. This video is available at Charter On Demand or www.charter.com/helpvideos. You may also visit www.charter.com/statementinfo for further information.



ADDRESS CHANGES: If you have an address change, please do not send it with your payment. Instead, submit it by calling 888-GET-CHARTER or online at www.charter.com/myaccount.

details on following pages



January 5, 2012

Account:
 Phone Number:
 Service at:

Trion GA 30753

Total Due by 01/25/12

Amount you are enclosing

\$

TRION GA 30753

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

132950209012081



TRION GA 30753

Security Code: [REDACTED]

Statement of Service

October 05, 2010



Account
Phone Number
Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

We've made some improvements to the appearance of your statement to better summarize your charges and charge details. These changes will provide you with clearer statement detail information. Visit www.charter.com/support for additional information about your statement.

Note: We have updated the Charter Internet Acceptable Use Policy (AUP), please reference sections 13 & 14. To learn more about Charter's practices to provide our customers the fastest internet experience visit www.charter.com/aup.

EPIX will offer a Free Preview on 11/25-11/28 for residential Charter TV in Digital customers which may contain PG, PG-13, TV-14, TVMA and R rated programs. If you do not wish to view the preview, activate parental controls or call 1-888-Get Charter.

Live It with Charter Status - Platinum ; Points - 75761 *
For every \$1 spent with Charter you earn 15 points.
Visit www.liveitwithcharter.com to spend your points on cool stuff! Questions? Call 1-877-654-8348 *May not reflect most recent account activity.



Summary

Previous Balance
Payments Received
Adjustments
Remaining Balance
Charter TV Services
Charter Internet Services
Taxes and Fees
Current Charges
Total Due by 10/25/10

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

☐ **Change of billing address**
Check here and make changes on the back.

Account
Phone Number

Total Due by 10/25/10

Amount you are enclosing: \$



CHARTER COMMUNICATIONS
PO BOX 9001933
LOUISVILLE KY 40290-1933

CHARTER B000199



December 28, 2012
 Account:
 Phone Number:
 Security Code:
 Service At

TRION GA 30753

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 01/21/13

Total Due

Charter News

Important Notice - Effective February 8, 2013, the Change of Service Computerized Fee will increase from \$1.99 to \$2.99, for an increase of \$1.00.

Important Notice - Effective on or after February 27, 2013, Charter will offer the following channels exclusively in a digital format. This change will require digital equipment in order to view these channels on all of your television sets. Please call us at 877-617-0294 to acquire a digital receiver or for more information.

Channel No. & Name

13 - QVC	39 - CNBC
14 - WPXA - ION	40 - MSNBC
16 - Home Shopping Network	42 - HLN
18 - Daystar	49 - Travel Channel
20 - CSPAN	61 - Oxygen
23 - E!	62 - Bravo - East
24 - Style	64 - Spike TV
35 - Golf Channel	67 - VH1

December 28, 2012

Account:
 Phone Number:
 Service at

TRION GA 30753

Total Due

Amount you are enclosing \$

TRION GA 30753

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



May 16, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

DALTON GA 30721

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 06/05/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

2014 Privacy Notices - Charter's updated Privacy Policy is enclosed in this month's statement.

Tip of the Month - Are you planning a move? Charter can make it a little easier with one phone call. Give us a call and we'll transfer your services to your new address, at no cost to you. It's that simple. To learn more, visit charter.com/move or call 1-888-GET-CHARTER.

SHOWTIME® Instant Upgrade Silver - You could WIN a Kindle Fire HD® or \$10,000 Grand Prize. Grab your remote, go to channel 2495 to upgrade instantly to Charter TV® Silver and you'll be entered to WIN! Enjoy 50 additional channels including Showtime®, HBO® and Cinemax®, TV on the go including SHOWTIME ANYTIME® and so much more.



DALTON GA 30721

May 16, 2014

Account:
 Phone Number:
 Service at

DALTON GA 30721

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



September 28, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

DALTON GA 30721

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/18/14

Total Due by Auto Pay**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 28, 2014



Account:

Phone Number:

Service at

DALTON GA 30721

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615



September 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

COHUTTA GA 30710

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/13/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 23, 2014

Account:
 Phone Number:
 Service at

COHUTTA GA 30710

Total Due by 10/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



133130001021056

Security Code: [REDACTED]

Statement of Service

November 20, 2010



COHUTTA GA 30710 [REDACTED]

Account
Phone Number
Contact Us[REDACTED]
For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

Summary *details on following pages*

Previous Balance
Payments Received
Remaining Balance
Charter TV Services
Charter Internet Services
Taxes and Fees
Current Charges

Total Due by 12/10/10

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.**Pay by Mail** - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.**Change of billing address**

Check here and make changes on the back.

November 20, 2010

Account
Phone Number**Total Due by 12/10/10**

Amount you are enclosing:

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000204



September 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

TUNNEL HILL GA 30755

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/02/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 12, 2014

Account:
 Phone Number:
 Service at

TUNNEL HILL GA 30755



TUNNEL HILL GA 30755

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

133130001023022



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

TUNNEL HILL GA 30755

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/21/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.

October 1, 2014



Account:
Phone Number:
Service at

TUNNEL HILL GA 30755

TUNNEL HILL GA 30755

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000206

133130003011000



October 5, 2014
Account:
Phone Number:
Security Code:
Service At

DALTON GA 30721-

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/25/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



DALTON GA 30721-

October 5, 2014

Account:
Phone Number:
Service at

DALTON GA 30721-

Total Due by 10/25/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000207



September 18, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

TUNNEL HILL GA 30755

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance

Charter TV®
 Charter Internet®
 Charter Phone®
 Other Charges
 One-Time Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 10/08/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 18, 2014



Account:
 Phone Number:
 Service at

TUNNEL HILL GA 30755

TUNNEL HILL GA 30755

Total Due by 10/08/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

133130005013025



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

DALTON GA 30720

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges Due By 10/21/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.



DALTON GA 30720

October 1, 2014

Account:
Phone Number:
Service at

DALTON GA 30720

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000209

133130005024000




December 8, 2013
Account:
Phone Number:
Security Code:
Service At

DALTON GA 30720

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
 Charter Internet®
Current Charges
Total Due by 12/28/13

Charter News

December 8, 2013



Account:
Phone Number:
Service at

DALTON GA 30720

DALTON GA 30720

Total Due by 12/28/13

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000210



September 18, 2014

Account:

Phone Number:

Security Code:

Service At

TUNNEL HILL GA 30755

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/08/14

Total Due**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 18, 2014

Account:

Phone Number:

Service at

TUNNEL HILL GA 30755



TUNNEL HILL GA 30755

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615



November 2, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

THOMASTON GA 30286

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Voice™
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/22/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 241 and 802 in HD
- Mexico 22 HD will launch on Latino View channel 828
- Multimedios TV HD will launch on Latino View channel 791
- ATRES Series will replace La Familia Cosmovision on Latino View channel 209
- ATRES Series HD will launch on Latino View channel 804
- FOX Sports 2 on channel 304 and 719 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 163 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



THOMASTON GA 30286

November 2, 2014

Account:
 Phone Number:
 Service at

THOMASTON GA 30286

Total Due by 11/22/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



September 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ROCKY FACE GA 30740

Contact Us
 visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received -Thank You!	
Past Due Balance - Due Now	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
Taxes, Fees and Charges	
Current Charges Due By 10/02/14	
Total Due	

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

September 12, 2014

Account:
 Phone Number:
 Service at

ROCKY FACE GA 30740

Total Due

Amount you are enclosing

\$



ROCKY FACE GA 30740

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

133130008003016

Charter
 COMMUNICATIONS

September 22, 2014

Account:

Phone Number:

Security Code:

Service At

DALTON GA 30720

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/12/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 22, 2014

Account:

Phone Number:

Service at

DALTON GA 30720

Charter
 COMMUNICATIONS

DALTON GA 30720

Total Due by 10/12/14

Amount you are enclosing

\$

 CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

CHARTER B000214



September 24, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

DALTON GA 30720

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/14/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



DALTON GA 30720

September 24, 2014

Account:
 Phone Number:
 Service at

DALTON GA 30720

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615

133130008004007



*0005607

DALTON GA 30720

Security Code: [REDACTED]

Statement of Service

August 03, 2011



Account
Phone Number
For Service at

DALTON GA 30720

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

Summary *details on following pages*

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

Total Due by 08/23/11

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



Change of billing address

Check here and make changes on the back.

August 03, 2011

Account
Phone Number
For Service at

DALTON GA 30720

Total Due by 08/23/11

Amount you are enclosing:

\$



CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000216



October 5, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

DALTON GA 30721

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/22/14

Total Due by Auto Pay**Charter News**

Add Internet for \$29.99 - Add super-fast Charter Internet® with speeds up to 30 Mbps for \$29.99 per month for 12 months when bundled. With speeds 10x faster than DSL and 5x faster than AT&T U-verse, Charter Internet gives you more speed to support all the devices in your home. Call 1-866-914-3001 to get faster Internet today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 5, 2014

Account:

Phone Number:

Service at

DALTON GA 30721

Total Due by Auto Pay

DALTON GA 30721

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000217



November 1, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

DALTON GA 30721

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter TV®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/21/14**Charter News****Important Information about your Channel Lineup -**

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 255 and 872 in HD
- Mexico 22-HD will launch on Latino View channel 785
- Multimedios TV HD will launch on Latino View channel 786
- ATRES Series will replace La Familia Cosmovision on Latino View channel 201
- ATRES Series HD will launch on Latino View channel 795
- FOX Sports 2 on channel 308 and 814 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 171 and 856 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 960 - 965, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 1, 2014

Account:
 Phone Number:
 Service at

DALTON GA 30721

Total Due by 11/21/14

Amount you are enclosing

\$

FAIRMOUNT GA 30139

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



October 8, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

DALTON GA 30721

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges

Total Due by 10/28/14**Charter News**

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 8, 2014



Account:
 Phone Number:
 Service at

DALTON GA 30721

DALTON GA 30721

Total Due by 10/28/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



133130012005046

Security Code: [REDACTED]

Statement of Service

June 04, 2011



DALTON GA 30721

Account
Phone Number
For Service at

DALTON GA 30720

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

All payments are applied to basic telephone charges first. To bring your account current, please pay all delinquent charges plus your current telephone charges.

Summary details on following pages

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Charter Phone Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]

Total Due by 06/24/11**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**

Check here and make changes on the back.

Account
Phone Number
For Service at

DALTON GA 30720

Total Due by 06/24/11

Amount you are enclosing: \$

CHARTER COMMUNICATIONS
PO BOX 742615
CINCINNATI OH 45274-2615

CHARTER B000220



October 25, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

DALTON GA 30721

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter TV®
 Charter Internet®
 Other Charges
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/14/14**Charter News****Important Information about your Channel Lineup -**

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 255 and 872 in HD
- Mexico 22 HD will launch on Latino View channel 785
- Multimedios TV HD will launch on Latino View channel 786
- ATRES Series will replace La Familia Cosmovision on Latino View channel 201
- ATRES Series HD will launch on Latino View channel 795
- FOX Sports 2 on channel 308 and 814 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 171 and 856 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 960 - 965, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



DALTON GA 30721

October 25, 2014

Account:
 Phone Number:
 Service at

DALTON GA 30721

Total Due by 11/14/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742615
 CINCINNATI OH 45274-2615



June 17, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ODIN IL 62870

Contact Us
 visit us at www.charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 07/15/14
Total Due

Charter News

Welcome to a bigger, faster, more powerful world! Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and triple the Internet speeds starting at 100 Mbps. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum100. Welcome to Charter Spectrum.

Important service announcement! - Based on your account information, you have a modem that may no longer optimize your Internet experience. It's easy to upgrade. Stop by a Charter location and get a new, updated Charter modem at no additional cost or visit charter.com/replacemodem and we will ship to you free. Check your mail for all of the details.

Tip of the Month: Self Help - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit charter.net/tips.

Charter
Spectrum



ODIN IL 62870

June 17, 2014

Account:
 Phone Number:
 Service at

ODIN IL 62870

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 790086
 SAINT LOUIS MO 63179-0086



March 2, 2013
 Account:
 Phone Number:
 Security Code:
 Service At

CHURCH POINT LA 70525

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received
 Adjustments

Past Due Balance - Due Now

HD Charter TV®
 Charter Internet®
 Other Charges
 One-Time Charges
 Taxes, Fees and Charges

Current Charges Due By 03/22/13

Total Due

Charter News

March 2, 2013

Account:
 Phone Number:
 Service at

CHURCH POINT LA 70525

Total Due

Amount you are enclosing

\$

CHURCH POINT LA 70525

CHARTER COMMUNICATIONS
 PO BOX 742614
 CINCINNATI OH 45274-2614



220019601002015

Security Code: [REDACTED]

Statement of Service

August 20, 2011



CHURCH POINT LA 70525 [REDACTED]

Account
Phone Number
For Service at [REDACTED]

CHURCH POINT LA 70525 [REDACTED]

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

Summary *details on following pages*

Previous Balance
Payments Received
Remaining Balance
Charter Internet Services
Taxes and Fees
Current Charges

Total Due by 09/03/11**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**

Check here and make changes on the back.

August 20, 2011

Account
Phone Number
For Service at [REDACTED]

CHURCH POINT LA 70525 [REDACTED]

Total Due by 09/03/11

Amount you are enclosing:

\$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 742614
CINCINNATI OH 45274-2614
[REDACTED]

CHARTER B000224



April 6, 2012
 Account:
 Phone Number:
 Security Code:
 Service At

CHURCH POINT LA 70525

Charter News

Contact Us
 visit us at www.charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Internet®

Other Monthly Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 04/20/12

details on following pages



April 6, 2012

Account:
 Phone Number:
 Service at

CHURCH POINT LA 70525

Total Due by 04/20/12

Amount you are enclosing

\$

CHURCH POINT LA 70525

CHARTER COMMUNICATIONS
 PO BOX 742614
 CINCINNATI OH 45274-2614



*0006061

IOTA LA 70543

220019604003004

Security Code: [REDACTED]

Statement of Service

August 12, 2011

Account
Phone Number
For Service at

IOTA LA 70543

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)**Charter News**

Effective August 11th, NFL Network will be available on channel 326 in Charter's Digital View Plus, Sports View and Sports View Plus tier and Big Ten Network will be available on channel 307 in Charter's Sports View and Sports View Plus tier.

Effective September 11th, NFL RedZone will be available on channel 327 in Charter's Sports View and Sports View Plus tier.

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!



Live It with Charter Status - Platinum ; Points - 60295 *
For every \$1 spent with Charter you earn 15 points.
Visit www.liveitwithcharter.com to spend your points on cool stuff! Questions? Call 1-877-654-8348 *May not reflect most recent account activity.

Summary details on following pages

Previous Balance

Payments Received

Adjustments

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

Total Due by 08/26/11**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

**Change of billing address**

Check here and make changes on the back.

August 12, 2011

Account
Phone Number
For Service at

IOTA LA 70543

Total Due by 08/26/11

Amount you are enclosing:

\$

CHARTER COMMUNICATIONS
PO BOX 742614
CINCINNATI OH 45274-2614

CHARTER B000226



October 6, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

IOTA LA 70543

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Internet®

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/26/14

Total Due by Auto Pay**Charter News**

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 6, 2014

Account:

Phone Number:

Service at

IOTA LA 70543

Total Due by Auto Pay

EGAN LA 70531

CHARTER COMMUNICATIONS
PO BOX 742614
CINCINNATI OH 45274-2614



September 20, 2014

Account:

Phone Number:

Security Code:

Service At

BRANCH LA 70516

Contact Usvisit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/10/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



September 20, 2014

Account:

Phone Number:

Service at

BRANCH LA 70516

BRANCH LA 70516

Total Due by 10/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742614
CINCINNATI OH 45274-2614



April 14, 2013
Account:
Phone Number:
Security Code:
Service At

CHURCH POINT LA 70525

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Internet®
One-Time Charges
Current Charges Due By 05/04/13
Total Due

Charter News

Terms and Condition of Service - Charter's Residential Terms and Condition of Service have changed; among other items, the provisions regarding the arbitration of claims/disputes has been modified. The modifications shall be effective as of May 22, 2013. The modified Residential Terms and Condition of Service may be viewed at

http://www.charter.com/footer/footerPage.jsp?tag=POLICIES_TC_VIDEO_SERVICE.

April 14, 2013



Account:
Phone Number:
Service at

CHURCH POINT LA 70525

CHURCH POINT LA 70525

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 742614
CINCINNATI OH 45274-2614



October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

OPELOUSAS LA 70570

Contact Us

visit us at charter.com or call
 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Internet®

Current Charges

Total Due by 11/12/14**Charter News**

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 23, 2014



Account:
 Phone Number:
 Service at

OPELOUSAS LA 70570

OPELOUSAS LA 70570

Total Due by 11/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 742614
 CINCINNATI OH 45274-2614



September 13, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ELMIRA MI 49730

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/03/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update – Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Charter
Spectrum



ELMIRA MI 49730

September 13, 2014

Account:
 Phone Number:
 Service at

ELMIRA MI 49730

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019



*0035793

AU GRES MI 48703

260119701001093

Security Code: [REDACTED]

Statement of Service

August 26, 2011

Account
Phone Number
For Service at

AU GRES MI 48703

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)**Charter News**

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to www.liveitwithcharter.com and use Promo Code: FREE

Summary *details on following pages*

Previous Balance
Payments Received
Adjustments
Remaining Balance
Charter TV Services
Charter Internet Services
Taxes and Fees
Current Charges

Total Due by 09/16/11**Payment Options**

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.
Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

- ☐ **Change of billing address**
Check here and make changes on the back.

August 26, 2011

Account
Phone Number
For Service at

AU GRES MI 48703

Total Due by 09/16/11

Amount you are enclosing: \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

CHARTER B000232



October 23, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

AU GRES MI 48703

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	
Payments Received	
Past Due Balance - Due Now	
Charter Spectrum Internet™	
One-Time Charges	
Current Charges Due By 11/12/14	
Total Due	

Charter News

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for your new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with your next monthly statement.

Thank you again for your business. It is our pleasure to serve you.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



October 23, 2014

Account:
 Phone Number:
 Service at

AU GRES MI 48703



OMER MI 48749-9751

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019



June 9, 2013

Account:

Phone Number:

Security Code:

Service At

AU GRES MI 48703

Contact Usvisit us at www.charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received - Thank You!

Past Due Balance - Due Now



Charter TV®



Charter Internet®

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 06/30/13

Total Due**Charter News**

June 9, 2013

Account:

Phone Number:

Service at

AU GRES MI 48703



AU GRES MI 48703

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 22, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

AU GRES MI 48703

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/12/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



AU GRES MI 48703

September 22, 2014

Account:
 Phone Number:
 Service at

AU GRES MI 48703

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019



September 20, 2014

Account:

Phone Number:

Security Code:

Service At

AU GRES MI 48703

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/10/14

Total Due**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. Although the discounted rate for the first part of your promotion is about to end, Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months, beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.



AU GRES MI 48703

September 20, 2014

Account:

Phone Number:

Service at

AU GRES MI 48703

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 13, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

AU GRES MI 48703

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/04/14

Total Due by Auto Pay**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update – Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



September 13, 2014

Account:

Phone Number:

Service at

AU GRES MI 48703

AU GRES MI 48703

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

AU GRES MI 48703

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



AU GRES MI 48703

September 12, 2014

Account:
 Phone Number:
 Service at

AU GRES MI 48703

Total Due by 10/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019



September 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

LINWOOD MI 48634

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/02/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Important TV Update - Effective October 3, 2014, the Discovery en Español channel will no longer be available on Channel 104 and 306 on Digi Tier 1 or on Digital View.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter
Spectrum



LINWOOD MI 48634

September 12, 2014

Account:
 Phone Number:
 Service at

LINWOOD MI 48634

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019



September 27, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

PINCONNING MI 48650

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/17/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Effective October 3, 2014, the Discovery en Español channel will no longer be available on Channel 104 and 306 on Digi Tier 1 or on Digital View.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Charter
Spectrum



PINCONNING MI 48650

September 27, 2014

Account:
 Phone Number:
 Service at

PINCONNING MI 48650

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019



September 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

PINCONNING MI 48650-

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received -Thank You!

Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Internet™
 Charter Spectrum Voice™
 Other Charges
 One-Time Charges
 Taxes, Fees and Charges

Current Charges

Total Due by 10/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Important TV Update - Effective October 3, 2014, the Discovery en Español channel will no longer be available on Channel 104 and 306 on Digi Tier 1 or on Digital View.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Charter
Spectrum



PINCONNING MI 48650-

September 12, 2014

Account:
 Phone Number:
 Service at

PINCONNING MI 48650-

Total Due by 10/02/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019



May 20, 2014
Account:
Phone Number:
Security Code:
Service At

TRAVERSE CITY MI 49684

Contact Us

visit us at www.charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!

Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges

Current Charges

Total Due by 06/09/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for the first part of your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

2014 Privacy Notices - Charter's updated Privacy Policy is enclosed in this month's statement.

Charter
Spectrum



TRAVERSE CITY MI 49684

May 20, 2014

Account:
Phone Number:
Service at

TRAVERSE CITY MI 49684

Total Due by 06/09/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

260190001002005



*0008677

LAKE ANN MI 49650

Security Code: [REDACTED]

Auto Pay Notice

August 05, 2011



Account
Phone Number
For Service at

LAKE ANN MI 49650

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Charter News

As of 9/13/11 customers using a TV(QAM) device not connected to Charter leased equipment may need to set the auto program or auto scan to receive all channels. A recent system upgrade has revised some channel settings requiring the TV/device to auto scan to receive.

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to www.liveitwithcharter.com and use Promo Code: FREE

Summary details on following pages

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

Total Due via Auto Pay

YOUR AUTO PAY WILL BE PROCESSED 08/26/11

August 05, 2011

Account
Phone Number
For Service at

LAKE ANN MI 49650

Total Due via Auto Pay



Change of billing address

Check here and make changes on the back.



CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

CHARTER B000243



October 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

BEULAH MI 49617

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
Remaining Balance
 Charter Spectrum TV™
 Charter Spectrum Voice™
 Taxes, Fees and Charges
 Current Charges

Total Due by 11/01/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page:

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Add Internet for \$29.99 - Add super-fast Charter Spectrum Internet™ with speeds starting at 60 Mbps for \$29.99 per month for 12 months when bundled. With speeds 20x faster than DSL and 10x faster than AT&T U-verse, Charter Spectrum Internet gives you more speed to support all the devices in your home. Call 1-877-970-4539 to get faster Internet today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 12, 2014

Account:
 Phone Number:
 Service at

BEULAH MI 49617

Total Due by 11/01/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019



October 8, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

HONOR MI 49640

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges

Total Due by 10/28/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Charter
Spectrum



October 8, 2014

Account:
 Phone Number:
 Service at

HONOR MI 49640

Total Due by 10/28/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019

CHARTER B000245



September 28, 2014

Account:

Phone Number:

Security Code:

Service At

HONOR MI 49640

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/18/14**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



HONOR MI 49640

September 28, 2014

Account:

Phone Number:

Service at

HONOR MI 49640

Total Due by 10/18/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



October 28, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

ALANSON MI 49706

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges

Current Charges

Total Due by 11/17/14

Charter News

Important Information about your Channel Lineup

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 352 and 851 in HD
- Mexico 22 HD will launch on Latino View channel 849
- Multimedios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmovision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
- FOX Sports 2 on channel 211 and 708 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 128 and 817 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 952 - 956, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

Charter
Spectrum



ALANSON MI 49706

October 28, 2014

Account:
 Phone Number:
 Service at

ALANSON MI 49706

Total Due by 11/17/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019

CHARTER B000247



October 12, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

KINROSS MI 49752

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
 Payments Received - Thank You!
 Past Due Balance - Due Now
 Charter Spectrum TV™
 Charter Spectrum Internet™
 One-Time Charges
 Taxes, Fees and Charges
 Current Charges Due By 11/01/14

Total Due**Charter News**

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Again, thank you for your business. It is our pleasure to serve you.

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October 12, 2014

Account:
 Phone Number:
 Service at

KINROSS MI 49752



KINROSS MI 49752

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019

260339708003007



0017849

RUDYARD MI 49780

Security Code: [REDACTED]

Statement of Service

August 06, 2011



Account
Phone Number
For Service at

RUDYARD MI 49780

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Charter News

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To say thanks for being a Charter customer, we're offering you a free membership to our rewards program, Live It with Charter®. Earn automatic points each month just for enjoying your Charter services. Then redeem your points for gift cards, HDTVs and more. Join today and get 3,000 bonus points! Go to www.liveitwithcharter.com and use Promo Code: FREE

Summary details on following pages

Previous Balance

Payments Received

Remaining Balance

Charter TV Services

Charter Internet Services

Taxes and Fees

Current Charges

Total Due by 08/27/11

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.



Change of billing address

Check here and make changes on the back.

August 06, 2011

Account
Phone Number
For Service at

RUDYARD MI 49780

Total Due by 08/27/11

Amount you are enclosing:

\$



CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

CHARTER B000249



September 21, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

KINROSS MI 49752

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/11/14
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

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Charter
Spectrum



KINROSS MI 49752

September 21, 2014

Account:
 Phone Number:
 Service at

KINROSS MI 49752

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019



September 14, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

RUDYARD MI 49780

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/05/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



RUDYARD MI 49780

September 14, 2014

Account:

Phone Number:

Service at

RUDYARD MI 49780

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 27, 2014

Account:

Phone Number:

Security Code:

Service At

CARP LAKE MI 49718

Contact Usvisit us at charter.com/spectrum or

call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Spectrum Internet™

Charter Spectrum Voice™

One-Time Charges

Current Charges Due By 10/17/14

Total Due**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



CARP LAKE MI 49718

September 27, 2014

Account:

Phone Number:

Service at

CARP LAKE MI 49718

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 20, 2014
 Account:
 Phone Number:
 Security Code:
 Service At

CARP LAKE MI 49718

Contact Us

visit us at charter.com/spectrum or
 call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/10/14

Charter News

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

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Charter
Spectrum



CARP LAKE MI 49718

September 20, 2014

Account:
 Phone Number:
 Service at

CARP LAKE MI 49718

Total Due by 10/10/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
 PO BOX 3019
 MILWAUKEE WI 53201-3019